

**Job title**

Optometrist (in retail)

**Company's presentation**

As the Kingdom's leading eyewear boutique, Optica (ex Bahrain Optician) has become synonymous with professional and advanced eye care. A 4-decade heritage of making millions of customers happy along with a complete portfolio of products and services ranging from affordable to premium makes Optica the most trusted choice across the region. At present, Ray-Ban, Vogue, Carrera, Emporio Armani, Oakley, D&G, Porsche Design, Tag Heuer, Bulgari and Cartier are only some of the brands on offer at the state-of-the-art outlets that have expanded outside of Bahrain to Dubai and Qatar. Touted for the impeccable standards of products and services and the technical knowledge of the staff, Optica is a true visionary in the optical field.

**Reporting line**

Eye Care Manager

**Position overview**

- Be responsible for creating an exceptional clinical experience for every patients / customers
- Abide by the company's uniform practice guide lines (refer to "eye test essentials")
- Incorporate life style dispensing throughout the customer's journey within your store

**Responsibilities**

- Examine all patients as per the "eye test essential" to detect signs of abnormality, visual defects, and issuing prescriptions for glasses and contact lenses
- Check for signs and symptoms of general health conditions (e.g. diabetes, hypertension, etc...)
- Communicate with patients to get detailed case histories
- Use specialist equipment (e.g. Phoropter, ARK, Retinoscope, Ophthalmoscope, etc...) for diagnosis and testing
- Check fitting and quality of prescribed lenses in order to correct vision defects
- Offer help and advice for patients choosing frames and lenses (life style dispensing)
- Refer to doctors in case of suspected pathology
- Meet branch/store sales targets with regard to selling glasses and contact lenses
- Participate in continuing education and training
- Supervise and train junior staff
- Manage the inventory and merchandising of retail aspects of glasses, contact lenses and other vision care products
- Liaise with the team for coming-up with innovative ideas leading to the development of the branch/store

**Competencies** (required knowledge, skills and academic qualifications)

- Bachelor degree in Optometry
- Valid optometrist Licence / registration (depending upon the country of origin)
- Minimum 1 year work experience preferably in Optical retail
- Excellent knowledge of most common optical instruments and their application



- Good communication skills
- Fluent in English mandatory, and Arabic is appreciated
- Team player
- Hard working
- Customer service oriented
- Excellent knowledge of major international brands available of frames, sunglasses, Rx lenses, contact lenses and solutions

**Location**

Bahrain, Qatar and Dubai

**Contract type**

Permanent

**Salary**

Basic + housing allowance + free transportation + bonus + commissions + overtime